



## 2012 Travel Tips for Martha's Vineyard Residents

*This is a quick reference guide to the Steamship Authority's programs designed for Martha's Vineyard residents. For further assistance, please call (508) 477-8600 or consult the Customer Handbook available online at [SteamshipAuthority.com](http://SteamshipAuthority.com).*

### CONTACT INFORMATION

#### Reservation Offices

8:00 AM – 4:30 PM, Daily

Martha's Vineyard Airport: (508) 693-9130

Mashpee: (508) 477-8600, TTY: (508) 540-1394

#### Ticket Offices

Vineyard Haven: (508) 693-0367

Oak Bluffs: (508) 693-0125, Open May 21 - Oct. 14, 2012

Woods Hole: (508) 548-3788, TTY: (508) 457-5867

**NEW! Bookmark our free mobile website at [SteamshipAuthority.com](http://SteamshipAuthority.com) to your Smartphone to access current ferry information.**

### TRAVEL ALERTS AND e-NEWS

Sign up to receive Steamship Authority e-mail **Travel Alerts**, including trip delays and cancellations, and **e-News** which contains the latest news, value promotions and special events. Visit [SteamshipAuthority.com](http://SteamshipAuthority.com) and click on the Travel Alerts and e-News Sign-Up button.

### DISCOUNTED FARES

#### Discounted Passenger Fares

We offer discounted passenger fares for military personnel in active service, individuals with disabilities, and senior citizens (age 65 or older) who are residents of Martha's Vineyard.

#### Passenger Ticket Books

Frequent travelers can save time and money by purchasing a Steamship Authority ticket book. Multiple tickets can be used on the same trip when the entire book is presented at boarding, except for the 46-Ride commuter and student books. Ticket books are transferable, except for the 46-Ride commuter, student books and senior books.

10-Ride Passenger – Adult ..... \$ 65.00

10-Ride Passenger – Child (5-12 years) ... \$ 37.50

\*10-Ride Senior ..... \$ 37.50

\*10-Ride Student ..... \$ 37.50

Expires one year from the end of the calendar month in which they are purchased.

\*Eligibility restrictions apply.

46-Ride Commuter ..... \$ 138.00

(Expires at the end of the calendar month in which they are purchased.)

#### Automobile Ticket Books

10-Ride Auto ..... \$600.00

(Travel must be completed within one year from date of issue.)



Electronic Automobile Ticket Books are available for purchase online, at any Ticket Office or by calling (508) 693-9130 or (508) 477-8600.

**Student Groups**

Ten or more individuals traveling together as a group for student-related travel in connection with an event authorized by an island school or a recognized island youth group are charged the student group fare. Group fares for spectators are also available. For more information, please call the Group Sales Office at (508) 548-5011 ext. 244 or 344.

**Transportation Access Pass**

Individuals with permanent physical disability or long-term mental illness are entitled to discounted passenger fare by showing a Transportation Access Pass. To apply for this pass, customers are required to fill out a form available at all terminals and online.

**Accessibility**

All passenger decks and amenities of the *M/V Island Home*, *M/V Martha's Vineyard* and *M/V Nantucket* are accessible by elevator. The Steamship Authority provides assistance with vehicle reservations or preferential boarding to those customers that must travel with their vehicle due to their disabilities. Customers requiring travel assistance should contact the Ticket Office or Reservation Offices at (508) 693-9130 or (508) 477-8600.

**AUTO EXCURSION FARES**

Passenger vehicles originating from Martha's Vineyard and returning within 1 - 31 days are eligible for excursion fares which include up to two (2) adults and two (2) children.

To be eligible for the auto excursion fare, a Martha's Vineyard resident must have his/her name contained on the town's street list and provide both a valid MA driver's license and vehicle registration with a Martha's Vineyard address. The following are round-trip auto excursion fares:

**Under 17' in length**

Jan 4 - May 14, 2012 .....	\$ 59.00
May 15 - Sep 14, 2012 .....	\$ 90.00
Sep 15 - Dec 31, 2012 .....	\$ 59.00

**17' but less than 20'**

Jan 4 - May 14, 2012 .....	\$ 79.00
May 15 - Sep 14, 2012 .....	\$110.00
Sep 15 - Dec 31, 2012 .....	\$ 79.00

**20' but less than 22'**

Jan 3 - May 14, 2012 .....	\$ 89.00
May 15 - Sep 14, 2012 .....	\$120.00
Sep 15 - Dec 31, 2012 .....	\$ 89.00

**Extended Load beyond front or rear bumper:** \$ 12.50 each way



### **Motorcycle Excursion Fares**

An excursion fare is available for a motorcycle which includes the transportation of a motorcycle and up to two passengers.

Customers who are eligible for the excursion fare are able to purchase an inter-island motorcycle excursion, which allows them to take their motorcycle to Nantucket, and pay the excursion rate instead of the standard rate.

### **Extended Auto Excursion Fare Programs**

This program is for customers who qualify for the auto excursion fares and are either full-time college students or are in active military service. Auto excursion tickets are available for travel beyond 31 days or on a one-way basis.

*College students* need to provide documentation from the college Registrar's office verifying that he or she is a full-time student for that current semester. Applications are available online at [www.steamshipauthority.com](http://www.steamshipauthority.com) under the downloadable forms page.

*Military personnel* are required to provide an active service card.

## **RESERVATION PROGRAMS**

### **Martha's Vineyard Reservation Only Days**

Vehicle reservations are required every Friday, Saturday, Sunday and Monday from June 22 through September 3, and May 25 through May 29, July 3, July 5, October 5 and October 8, 2012. Extended phone service for day of sailing reservations are available from 7:00 AM to 9:00 PM during Reservation Only Days; please call (508) 477-7447.

### **Headstart**

This program allows Martha's Vineyard residents to make up to five (5) reservations prior to the opening of reservations to the general public.

### **Preferred Space**

Martha's Vineyard preferred spaces go on sale starting at 8:00 AM seven days in advance of departure date and one day in advance of the departure date. Reservations can be made online, by calling (508) 693-9130 or (508) 477-8600 or in person at the Mashpee Reservation Office, the Martha's Vineyard Airport Reservation Office or Vineyard Haven terminal. All Preferred Space reservations are non-refundable and non-transferable.

### **Eligibility Requirements**

In order to be eligible for the above mentioned programs, an individual must be eligible for the auto excursion fare. Customers who do not meet the eligibility requirements for the auto excursion fare must fill out a Preferred Profile Application. This application is available online and at all terminals.

### **Reservation Cancellations & Changes**

A minimum of 14 days notice is required to be eligible for a refund on fares for vehicles less than 20 feet. A \$10 processing fee will be assessed on all refunds. Reservations changed within 14 days of reserved travel date are non-refundable. Passenger fares are fully refundable for up to one year. All vehicle reservations are non-transferable. At least one-hour notice is required to



make any date changes. One date change may be made at no charge; all additional date changes are \$10 per change.

### **Wait List**

If a customer is unable to make a reservation for the date or time desired, the customer may request to be placed on a wait list. Wait list requests are on a first come, first served basis and are automatically processed up to 48 hours in advance of the requested departure as spaces become available. Customers are responsible for any wait list changes and are urged to confirm current status within 48 hours of each travel date by calling the Martha's Vineyard Reservation Office at (508) 693 -9130 or by viewing their reservation status online.

### **Vehicle Standby**

Customers desiring to travel with their vehicle on a standby basis are generally boarded after vehicles with reservations, as space becomes available and in the order that such standby vehicles arrive and check in at the terminal. Standby travel is not available on Reservation Only Days.

### **Blue Line**

The Blue Line program will allow up to fifteen cars per day to be placed in a standby line on Reservation Only Days at the Woods Hole and Vineyard Haven terminals. This program is available to customers with profiles that meet the eligibility requirements for the auto excursion fares or the preferred spaces.

## **PARKING PERMITS**

The Steamship Authority offers three types of Falmouth area off-site parking permits which are valid during specific time frames as follows:

January 1, 2012 – May 14, 2012	\$225.00
May 15, 2012 - May 14, 2013	\$600.00
September 15, 2012 – May 14, 2013	\$425.00

These permits are available for purchase online or at the following location:

Palmer Avenue Parking Lot Office, 228 Palmer Avenue, Falmouth, MA 02540  
Telephone: (508) 548-5011 ext. 291

The Steamship Authority offers free shuttle service to and from the Steamship Authority's Falmouth off-site parking lots and the Woods Hole terminal.

Student parking permits are also available and are valid for the entire school year. Call (508) 548-5011 ext. 291 for more details.

## **MEDICAL TRAVEL**

Medical emergency vehicles will be transported without delay. Customers requiring travel assistance should contact the Ticket Office or Reservation Offices at (508) 693-9130 or (508) 477-8600.