



2012 Travel Tips for Nantucket Residents

This is a quick reference guide to the Steamship Authority's programs designed for Nantucket residents. For further assistance, please call toll-free from Nantucket (508) 228-3274 or consult the Customer Handbook available online at SteamshipAuthority.com.

CONTACT INFORMATION

Reservation Offices

8:00 AM – 4:30 PM, Daily
Toll-Free from Nantucket: (508) 228-3274
Mashpee: (508) 477-8600, TTY: (508) 540-1394
High-Speed Ferry: (508) 495-FAST (3278)

Ticket Offices

Nantucket Ticket Office: (508) 228-0262
Hyannis Ticket Office: (508) 771-4000 TTY: (508) 778-7633

NEW! Bookmark our free mobile website SteamshipAuthority.com to your smartphone to access current ferry information.

TRAVEL ALERTS AND e-NEWS

Sign up to receive Steamship Authority e-mail **Travel Alerts**, including trip delays and cancellations, and **e-News** which contains the latest news, value promotions and special events. Visit SteamshipAuthority.com and click on the Travel Alerts and e-News Sign-Up button.

COST SAVINGS PROGRAMS

1-Day High-Speed Passenger Excursion Fare: Valid April 24 – December 31, 2012

Travel from Nantucket on the Steamship Authority's high-speed passenger-only ferry, the *M/V Iyanough*, round-trip on the same day and enjoy a significant savings. This discounted travel fare provides the perfect opportunity for island residents to travel to the mainland on our high-speed ferry for appointments, shopping, errands or a quick get-away to the mainland.

The round-trip rates are as follows:

Adults: \$50.00
Senior Citizens: \$40.00 (Eligibility restrictions apply.)
Children (ages 5-12): \$25.00
Children under the age of 5 travel free.

Rates include a \$1.00 town-mandated embarkation fee.

Travel must originate from Nantucket and the return trip must be made on the same day. These tickets are available for purchase at the Nantucket Terminal.



1 - 3 Day Passenger Combo Ticket: Valid April 24 – December 31, 2012

Customers may purchase a combination round-trip ticket originating from Nantucket, which will allow the customer to travel one-way on the high-speed ferry and one-way on the traditional ferry provided they complete their trip within three calendar days.

Adults * \$ 37.50
 Children * \$19.50
 Senior Citizens * \$28.50 (Eligibility requirements apply.)

* Rates include a \$1.00 town embarkation fee.

Super Saver Automobile Rate: Valid January 4 – December 31, 2012

Customers who do not qualify for the auto excursion fare can take advantage of the Super Saver Auto Rate. Ten vehicle spaces will be set aside during certain underutilized trips - generally the last trip on Saturday nights from January through mid-June; the last trip on Mondays, Tuesdays and Wednesdays from mid-June through mid-September; and the last trip on Saturday nights from mid-September to December 31. Super Saver trips can originate from Nantucket or Hyannis, and are only valid for travel for the original reservation date.

Jan 4 – Mar 31, 2012.....\$79.00 one-way
 Apr 1 – Oct 31, 2012.....\$109.00 one-way
 Nov 1 – Dec 31, 2012.....\$79.00 one-way

Any vehicle that has an extended load beyond front or rear bumper will be charged \$25.00 each way. *This charge applies only to those vehicles whose overall length (including extension) exceeds 17 feet.*

Super Saver Automobile spaces may be reserved online, by calling (508) 477-8600 or in person at the Ticket Office.

DISCOUNTED FARES

Discounted Passenger Fares

We offer discounted passenger fares for military personnel in active service, individuals with disabilities, as well as senior citizens (age 65 or older) who are residents of Nantucket.

Passenger Ticket Books

Frequent travelers can save time and money by purchasing a Steamship Authority ticket book. Multiple tickets can be used on the same trip when the entire book is presented at boarding. The following ticket books never expire:

High-Speed Ferry

High-speed 10-Ride - Adult \$260.00
 High-speed 10-Ride - Child (ages 5-12) \$165.00
 * High-speed 10-Ride - Senior \$175.00

Traditional Ferry

10-Ride Passenger - Adult \$140.00
 10-Ride Passenger - Child (ages 5-12) \$ 85.00
 * 10-Ride Passenger – Senior \$ 85.00
 * 10-Ride Passenger – Student \$ 85.00

* *Eligibility restrictions apply.*



Automobile Ticket Books

- 6 Ride Auto (travel must be completed within 2 years)..... \$1,020.00
- 6 Ride Auto (no expiration)\$1,200.00

High-speed electronic ticket books and automobile ticket books are available for purchase online, at any terminal or by calling the Reservation Office toll-free from Nantucket at (508) 228-3274.

Student Groups

Ten or more individuals traveling together as a group for student-related travel in connection with an event authorized by an island school or a recognized island youth group are charged the student group fare. Group fares for spectators are also available. For more information, please call the Group Sales Office at (508) 548-5011 ext. 244 or 344.

Transportation Access Pass

Individuals with permanent physical disability or long-term mental illness are entitled to discounted passenger fare by showing a Transportation Access Pass. To apply for this pass, customers are required to fill out a form available at all terminals or online.

Accessibility

All passenger decks and amenities of the *M/V Eagle* and *M/V Nantucket* are accessible by elevator. Our high-speed ferry, the *M/V Iyanough*, has access to the main passenger deck and amenities. The Steamship Authority provides assistance with vehicle reservations or preferential boarding to those customers that must travel with their vehicle due to their disabilities. Customers requiring travel assistance should contact the ticket office or Reservation Office toll-free from Nantucket at (508) 228-3274.

AUTO EXCURSION FARES

Passenger vehicles originating from Nantucket on a round-trip basis and returning within 1 - 31 days are eligible for excursion fares which include up to two (2) adults and two (2) children.

To be eligible for the auto excursion fare, a Nantucket resident must have his/her name contained on the town's street list and provide both a valid MA driver's license and vehicle registration with a Nantucket address.

Under 17' in length

- Jan 4 - May 14, 2012 \$150.00
- May 15 - Sep 14, 2012 \$210.00
- Sep 15 - Dec 31, 2012 \$150.00

17' but less than 20'

- Jan 4 - May 14, 2012 \$175.00
- May 15 - Sep 14, 2012 \$240.00
- Sep 15 - Dec 31, 2012 \$175.00

20' but less than 22'

- Jan 4 - May 14, 2012 \$190.00
- May 15 - Sep 14, 2012 \$260.00
- Sep 15 - Dec 31, 2012 \$190.00

Extended load beyond Front or rear bumper: \$25.00 one-way



Motorcycle Excursion Fares

An excursion fare is available for a motorcycle which includes the transportation of a motorcycle and up to two passengers.

Customers who are eligible for the excursion fare are able to purchase an inter-island motorcycle excursion, which allows them to take their motorcycle to Martha's Vineyard, and pay the excursion rate instead of the standard rate.

Extended Auto Excursion Fare Programs

This program is for customers who qualify for the auto excursion fares and are either full-time college students or are in active military service. Auto excursion tickets are available for travel beyond 31 days or on a one-way basis.

College students need to provide documentation from the college Registrar's office verifying that he or she is a full-time student for that current semester. Applications are available online at www.steamshipauthority.com under the downloadable forms page.

Military personnel are required to provide an active service card.

RESERVATION PROGRAMS

Headstart

This program allows Nantucket residents to make up to five (5) reservations prior to the opening of reservations to the general public.

Preferred Space

A limited number of Nantucket preferred spaces go on sale one day in advance of the departure date. Reservations can be made after 6:45 A.M. in person at the Nantucket terminal or after 8:00 A.M. online or by calling toll-free from Nantucket (508) 228-3274 or (508) 477-8600. Preferred Space reservations are limited to one (1) per customer, per day. These reservations can be purchased as a one-way trip from Nantucket or as a round-trip originating from Nantucket. All Preferred Space reservations are non-refundable and non-transferable.

Eligibility Requirements

In order to be eligible for the above mentioned programs, an individual must be eligible for the auto excursion fare or provide proof of residency. Customers who do not meet the eligibility requirements for the auto excursion fare must provide proof of residency by filling out a Preferred Profile Application. This application is available online and at all terminals.

Reservation Cancellations & Changes

A minimum of 14 days notice is required to be eligible for a refund on fares for vehicles less than 20'. A \$10 processing fee will be assessed on all refunds. Reservations changed within 14 days of reserved travel date are non-refundable. Passenger fares are fully refundable for up to one year. All vehicle reservations are non-transferable. At least one-hour notice is required to make any date changes. One date change may be made at no charge; all additional date changes are \$10 per change.



Wait List

If a customer is unable to make a reservation for the date or time desired, the customer may request to be placed on a wait list. Wait list requests are on a first come, first served basis and are automatically processed up to 48 hours in advance of the requested departure as spaces become available. Customers are responsible for any wait list changes and are urged to confirm current status within 48 hours of each travel date by calling the Reservation Office toll-free from Nantucket at (508) 228-3274 or by viewing their reservation status online.

Vehicle Standby

Customers desiring to travel with their vehicle on a standby basis on the next available trip may either call or go in person to the Nantucket terminal or go in person to the Hyannis terminal to place their names on the standby list. A standby number will be issued to the customer, who should then check the designated website periodically for updates, or call the terminal for status updates.

Nantucket Terminal: (508) 228-0262 **Hyannis Terminal:** (508) 771-4000

Drive On / Drive Off Services

Unaccompanied vehicle drive on/off service is available for vehicles traveling between Hyannis and Nantucket. The vehicle's owner must sign a Release and Indemnification Agreement. This form may be obtained at the Hyannis or Nantucket terminals. A service fee is charged each time one of our employees drives your vehicle on or off a vessel.

High-Speed Ferry Ticket Upgrade

Passengers traveling at the auto excursion fare (which includes up to two adults and two children) may purchase upgraded passenger tickets so they may travel on the Authority's high-speed ferry instead of the traditional ferries. The cost of the upgraded ticket is \$17.50 for adults and \$9.00 for children (5 – 12 years) one-way.

Upgraded tickets purchased April 24, 2012 through December 31, 2012 (while the *M/V Iyanough* is in service) will be valid for travel within seven days prior to or following the date on which vehicle transportation is provided. Upgraded tickets purchased before April 24, 2012 (while the *M/V Iyanough* is not in service) will be valid for travel anytime within the *M/V Iyanough's* operating season.

PARKING PERMITS

The Steamship Authority offers three types of Hyannis area off-site parking permits which are valid during specific time frames as follows:

January 1, 2012 – May 14, 2012	\$225.00
May 15, 2012 – May 14, 2013	\$600.00
September 15, 2012 – May 14, 2013	\$450.00

These permits are available for purchase online or at the following location:
Hyannis Terminal, 69 South Street, Hyannis, MA 02601 - call (508) 771-4000 for more details.

The Steamship Authority offers free shuttle service between the Hyannis Terminal and Steamship Authority Hyannis area off-site parking lots.

Student parking permits are also available and are valid for the entire school year.
Call (508) 771-4000 for more details.



Seasonal Parking Package

This package provides the opportunity for Nantucket residents to bring their car to the mainland during the off-season and receive an off-site parking permit. Nantucket residents who are eligible for auto excursion fares may purchase this package which includes an off-site parking permit and a round-trip ticket for their car and up to two (2) adults and two (2) children. This package costs \$525.00 and is valid September 15 - May 14 of the following year.

Please call the Hyannis Ticket Office at (508) 771-4000 or the Nantucket Ticket Office at (508) 228-0262 or ask a Terminal Agent for more details.

MEDICAL TRAVEL

Medical emergency vehicles will be transported without delay. Customers requiring travel assistance should contact the ticket office or Reservations toll-free from Nantucket (508) 228-3274.